

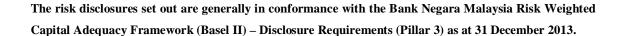
## **BANGKOK BANK BERHAD**

(Company No. 299740-W)

Risk Weighted Capital Adequacy
Framework (BASEL II)
- Pillar 3 Disclosures
As at 31 December 2013



# ATTESTATION BY CHIEF EXECUTIVE OFFICER PURSUANT TO RISK WEIGHTED CAPITAL ADEQUACY FRAMEWORK (BASEL II) – DISCLOSURE REQUIREMENTS (PILLAR 3)



ROBERT LOKE TAN CHENG CHIEF EXECUTIVE OFFICER



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#### 1. Introduction

Bangkok Bank Berhad (the Bank) realizes that effective risk management and good corporate governance are essential to the Bank's stability and sustainable credibility. The Bank therefore places great emphasis on continually improving its risk management processes to ensure that at all times its capital reserves are sufficient to support its operations and absorb potential losses from the risks it is taking.

Recognizing that the effectiveness of the Bank's risk management can be improved and further enhanced through improved market discipline, the Bank discloses information on its capital, risk exposures, risk assessment processes, and capital adequacy, consistent with international standards and in accordance with the Bank Negara Malaysia's (BNM) disclosure requirements.

The Bank believes that transparent disclosure will not only serve the market participants to assess the Bank's risks but also demonstrate the Bank's commitment to its stakeholders by continuously promoting safety and soundness of the Bank's operations.

The Bank shall make full disclosure as per BNM's requirements on an annual and semi-annual basis except where there are material changes in the interim reporting period.

The information provided herein has been reviewed and verified by the Audit & Control Department and certified by the Bank's Chief Executive Officer. Under the BNM's Risk Weighted Capital Adequacy Framework (RWCAF), the information disclosed herein is not required to be audited by external auditors.

The Bank's disclosure is in accordance with market discipline, includes both qualitative and quantitative information, and are available on the Bank's website under <a href="https://www.bangkokbank.com.my">www.bangkokbank.com.my</a>

#### 2. Scope of Application

The Bank, a locally-incorporated foreign bank wholly owned by Bangkok Bank Public Company Limited, discloses its capital information on a solo basis. The Bank does not offer Islamic financial services nor is involved in Islamic banking operations.

The Bank's subsidiary, BBL Nominees (Tempatan) Sdn Bhd is not involved in banking operations and is of an immaterial size relative to the Bank. Therefore, no separate Group capital adequacy ratios for the purpose of consolidation is prepared for regulatory reporting.



## 3. Capital

## 3.1 Capital Structure

As at 31 December 2013 and 31 December 2012, the Bank's total capital according to the BNM's Capital Adequacy Framework (CAF) Basel III is as follows:

Table 1: The Bank's total capital

		RM'000
	31 December 2013*	31 December 2012**
Tier 1 Capital		
Paid-up share capital	-	400,000
Statutory reserve	-	138,651
Retained profits	-	20,689
Less: Deferred tax assets	-	(9,601)
Total Tier 1 Capital	-	549,739
Common Equity Tier-1 Capital		
Paid-up share capital	400,000	-
Statutory reserve	146,472	-
Unrealised gain on "available for sale" financial instruments	(2,668)	-
Retained profits	28,510	-
Less: Deferred tax assets	(13,837)	-
<b>Total Common Equity Tier-1 Capital</b>	558,477	-
Tier 2 Capital		
Collective impairment (only those attributable to non-		
impaired loan, advances and financing)	39,431	46,130
Total Tier 2 Capital	39,431	46,130
Total Capital (Tier-1 and Tier-2)	597,908	595,869
Investment in subsidiary	(10)	(10)
Total Capital	597,898	595,859

<sup>\*</sup> as per BNM's Capital Adequacy Framework effective beginning  $1^{\rm st}$  January 2013

<sup>\*\*</sup> as per BNM's Risk Weighted Capital Adequacy Framework effective until 31st December 2012



#### 3.2 Capital Adequacy

The objective of the Bank's capital management policy is to maintain an adequate level of capital to support business growth strategies under an acceptable risk framework, and to meet regulatory requirements and market expectations.

The Bank's capital management process involves a careful analysis of the capital requirement to support business growth and the source of capital, both from financial performance as well as external funding sources, if necessary. The Bank regularly assesses its capital adequacy for the purpose of capital planning and management to ensure that the capital is at the level suitable for the prevailing business conditions.

The Bank adopts the Standardized Approach (SA) in computing credit risk and market risk, while adopting Basic Indicator Approach (BIA) for operational risk.



As at 31 December 2013 and 31 December 2012, the Bank's capital requirements for each type of risks and capital adequacy ratios, in accordance with the BNM's Basel II guidelines, are as follows:

Table 2: Capital requirements for each type of risks classified by asset types under Basel II

					RM'000
Exposure Class		Gross Exposures	Net Exposures	Risk Weighted Assets	Capital Requirement
31 December 2013					
Credit Risk					
On-Balance Sheet Exposures					
- Sovereigns/Central Banks		647,434	647,434	-	-
- Banks, Development Financial Institutions & MDBs		70,192	70,192	16,827	1,346
- Corporates		2,757,670	2,707,522	2,537,254	202,980
- Regulatory Retail		-	-	-	-
- Residential Mortgages		4,834	4,834	1,894	151
- Higher Risk Assets		-	-	-	-
- Other Assets		101,951	101,951	96,026	7,682
- Equity Exposures		872	872	872	70
- Defaulted Exposures	_	6,614	6,614	8,609	689
Total for On-Balance Sheet Exposures	_	3,589,567	3,539,419	2,661,482	212,918
- OTC Derivatives		6,801	6,801	3,962	317
- Credit Derivatives		-	-	-	-
- Off-Balance Sheet Exposures other than OTC or Credit Derivatives		492,661	489,395	488,998	39,120
- Defaulted Exposures	_	-	-	-	-
Total for Off-Balance Sheet Exposures	_	499,462	496,196	492,960	39,437
Total for On & Off-Balance Sheet Exposures	_	4,089,029	4,035,615	3,154,442	252,355
	Long Position	Short Position			
Market Risk					
Interest Rate Risk	349,357	340,188	9,169	7,542	603
Foreign Currency Risk	104,518	99,944	4,574	4,574	366
Operational Risk				115,722	9,258
<b>Total Risk Weighted Assets</b>			_	3,282,280	262,582



Name						RM'000
State	Exposure Class		Gross	Net Exposures	Risk Weighted	Capital
Credit Risk On-Balance Sheet Exposures - Sovereigns/Central Banks 686,280 686,280 Banks, Development Financial Institutions & MDBs 223,940 223,940 46,820 3,74 - Corporates 2,187,015 2,137,242 2,047,472 163,79 - Regulatory Retail Residential Mortgages 5,537 5,537 2,124 17 - Higher Risk Assets Other Assets 98,069 98,069 93,804 7,50 - Equity Exposures 872 872 341 22 - Defaulted Exposures 23,548 23,548 33,584 2,68 Total for On-Balance Sheet Exposures 3,225,261 3,175,488 2,224,145 177,93 - Credit Derivatives	<b>F</b>		Exposures		Assets	Requirement
On-Balance Sheet Exposures   Sovereigns/Central Banks   686,280	31 December 2012					
- Sovereigns/Central Banks 686,280 686,280 - Banks, Development Financial Institutions & MDBs 223,940 223,940 46,820 3,74 - Corporates 2,187,015 2,137,242 2,047,472 163,79 - Regulatory Retail	Credit Risk					
- Banks, Development Financial Institutions & MDBs	On-Balance Sheet Exposures					
Institutions & MDBs	- Sovereigns/Central Banks		686,280	686,280	-	-
- Corporates 2,187,015 2,137,242 2,047,472 163,79 - Regulatory Retail	_					
- Regulatory Retail - Residential Mortgages - S.537 - S.537 - S.537 - L124 - Higher Risk Assets	_					
- Residential Mortgages 5,537 5,537 2,124 17 - Higher Risk Assets	•		2,187,015	2,137,242	2,047,472	163,798
- Higher Risk Assets						
- Other Assets 98,069 98,069 93,804 7,50  - Equity Exposures 872 872 341 2  - Defaulted Exposures 23,548 23,548 33,584 2,68  Total for On-Balance Sheet Exposures 3,225,261 3,175,488 2,224,145 177,93  - OTC Derivatives 3,227 3,227 2,149 17  - Credit Derivatives			5,537	5,537	2,124	170
- Equity Exposures 872 872 341 2  - Defaulted Exposures 23,548 23,548 33,584 2,68  Total for On-Balance Sheet Exposures 3,225,261 3,175,488 2,224,145 177,93  - OTC Derivatives 3,227 3,227 2,149 17  - Credit Derivatives	- Higher Risk Assets		-	-	-	-
- Defaulted Exposures  - Defaulted Exposures  23,548 23,548 23,548 33,584 2,68  Total for On-Balance Sheet Exposures  - OTC Derivatives - OTC Derivatives - Off-Balance Sheet Exposures other than OTC or Credit Derivatives - Defaulted Exposures - Defaulted Exposures - Defaulted Exposures - Defaulted Exposures  Total for Off-Balance Sheet Exposures  Total for On & Off-Balance Sheet Exposures  Total for On & Off-Balance Sheet Exposures  Long Position  Short Position  Market Risk  Interest Rate Risk 208,018 23,548 23,548 23,548 33,584 2,688 2,224,145 177,93 2,149 17 20,149 17 20,149 20,170 20,149 20,14	- Other Assets		98,069	98,069	93,804	7,504
Total for On-Balance Sheet Exposures  - OTC Derivatives - OTC Derivatives - Credit Derivatives - Off-Balance Sheet Exposures other than OTC or Credit Derivatives - Defaulted Exposures - Total for Off-Balance Sheet Exposures  Total for On & Off-Balance Sheet Exposures  Long Position  Short Position  Market Risk  Interest Rate Risk  208,018 2,224,145 177,93 1	- Equity Exposures		872	872	341	27
3,225,261 3,175,488 2,224,145 177,93	- Defaulted Exposures	_	23,548	23,548	33,584	2,687
- Credit Derivatives - Off-Balance Sheet Exposures other than OTC or Credit Derivatives - Defaulted Exposures - Defaulted Exposures - Defaulted Exposures		_	3,225,261	3,175,488	2,224,145	177,932
- Off-Balance Sheet Exposures other than OTC or Credit Derivatives  - Defaulted Exposures   Total for Off-Balance Sheet Exposures  Total for On & Off-Balance Sheet Exposures  Long Position  Market Risk  Interest Rate Risk  208,018  208,705  389,333  384,972  384,616  30,76  30,94  386,765  30,94  208,87  2,610,910  208,87  208,87  208,705  -687  2,514  208  Foreign Currency Risk  53,508  49,520  3,988  3,988  3,1	- OTC Derivatives		3,227	3,227	2,149	172
other than OTC or Credit         389,333         384,972         384,616         30,76           Derivatives         -         -         -         -         -           Total for Off-Balance Sheet         392,560         388,199         386,765         30,94           Exposures         3,617,821         3,563,687         2,610,910         208,87           Exposures         Long Position         Short Position           Market Risk         208,018         208,705         -687         2,514         20           Foreign Currency Risk         53,508         49,520         3,988         3,988         31	- Credit Derivatives		-	-	-	-
Total for Off-Balance Sheet Exposures  Total for On & Off-Balance Sheet Exposures  392,560 388,199 386,765 30,94  Total for On & Off-Balance Sheet Exposures  Long Position Short Position  Market Risk  Interest Rate Risk 208,018 208,705 -687 2,514 20  Foreign Currency Risk 53,508 49,520 3,988 3,988 31	other than OTC or Credit		389,333	384,972	384,616	30,769
392,560   388,199   386,765   30,94	- Defaulted Exposures	_	-	-	-	
3,617,821   3,563,687   2,610,910   208,87			392,560	388,199	386,765	30,941
Market Risk           Interest Rate Risk         208,018         208,705         -687         2,514         20           Foreign Currency Risk         53,508         49,520         3,988         3,988         31		_	3,617,821	3,563,687	2,610,910	208,873
Interest Rate Risk         208,018         208,705         -687         2,514         20           Foreign Currency Risk         53,508         49,520         3,988         3,988         31		Long Position	Short Position			
Foreign Currency Risk 53,508 49,520 3,988 3,988 31	Market Risk					
	Interest Rate Risk	208,018	208,705	-687	2,514	201
	Foreign Currency Risk	53,508	49,520	3,988	3,988	319
Operational Risk 106,101 8,48	Operational Risk				106,101	8,488
Total Risk Weighted Assets 2,723,513 217,88	<b>Total Risk Weighted Assets</b>				2,723,513	217,881



The Bank has complied with BNM's capital adequacy requirements as follows:

	BNM Minimum Requirement	31 December 2013*	31 December 2012**
Total Capital Ratio (TCR) / Risk Weighted Capital Ratio (RWCR)	8.0%	18.2%	21.9%
Core Capital Ratio (CCR) / Tier 1 Capital Ratio	4.5% * 4.0% **	17.0%	20.2%
Common Equity Tier-1 (CET1) Capital Ratio	3.5%	17.0%	-

as per BNM's Capital Adequacy Framework effective beginning 1<sup>st</sup> January 2013

#### 4. Information Related to the Bank's Risks

The Bank recognizes that the operations of the Bank could be affected by certain risk factors. The Bank has continuously analyzed major risk factors which could affect its financial operations and reshaped its organizational structure and risk management processes. This is to ensure that its risk management system is in line with international standards and is in accordance with the guidelines set out by BNM.

The Bank's Risk Management Committee plays a significant role in prescribing the risk management policy, reviewing the sufficiency of the risk management policy and system, defining the strategy for risk management, and monitoring the Bank's risk to an appropriate level, in compliance with the Bank's risk management policy which has been approved by the Board of Directors based on the Risk Management Committee's recommendation. The objectives are to manage the relevant risks within designated boundaries, in particular strengthening the quality of capital in accordance with the revised capital adequacy requirements under the Basel III guidelines which have been implemented since the beginning of 2013, and to achieve an appropriate rate of return.

<sup>\*\*</sup> as per BNM's Risk Weighted Capital Adequacy Framework effective until 31st December 2012



Important processes in the risk management system comprise the identification of significant risks which may potentially impact the Bank's business operations, the assessment of each type of risk, the monitoring of risks to an appropriate level under the Bank's policy, and the reporting of the status of each type of risk to relevant parties so as to enable them to manage and/or handle the risks in a timely manner.

A key principle of the risk management system is that business units shall be responsible for continuously managing their risk exposures in order to ensure that the risk is within the specified limits and in compliance with the overall risk management policy approved by the Board of Directors, while the Risk Management Department is responsible for monitoring and controlling the risks on a regular basis. The Bank's Audit and Control Department is responsible for auditing the operation of Risk Management Department as well as any other departments related to particular risk types to assess the effectiveness, sufficiency, and appropriateness of the internal control systems.

The Bank existing capital structure is being refined to include other risks in line with the requirement of BNM-Internal Capital Adequacy Assessment Process (ICAAP) Pillar 2. The objective of Pillar 2 is to ensure the Bank has adequate capital to support its banking business at all times. In line with Pillar 2 guidelines, the Bank has established the ICAAP Committee to take on the responsibility of the oversight function for the overall implementation of ICAAP. The Bank has established the ICAAP Policy and the Bank's risk appetite statement. Based on the Bank's exposure and mitigation controls currently in place, the Bank has sufficient processes to manage and monitor the risks under Pillar 2. The Board-approved ICAAP report is submitted to BNM on yearly basis.

The Bank's guidelines for the management of credit risk, market risk and operational risk are as follows:

#### 4.1 Credit Risk

Credit Risk is the risk that arises from the inability of the borrowers or counterparties to perform their obligations under contractual agreements in relation to the Bank's lending, investment and other contractual commitments, for example, the borrowers' failure to repay principal and/or interest as agreed with the Bank, etc.

#### 4.1.1 Credit Risk (General Disclosures)

#### Credit Risk Management

The Bank has specified the processes for credit approval which include the formulation of credit policy, the credit risk rating for customers, and the establishment of different levels of delegation of authority for credit approval depending upon the type of business and/or the size of the credit line. In considering the approval of loans in general, the Bank considers the purpose of the loan and assesses the repayment ability of the applicant; taking into account the applicant's operating cash flows, business feasibility and the capability of management, as well as collateral coverage.



The Bank also performs credit reviews which include reviewing credit risk rating levels on a regular basis. The Bank has therefore set up the following units to monitor and manage the relevant risks.

- Credit Policy Function/Unit oversees the credit policy framework and coordinates the
  improvement and adjustment of the credit policy. It is also responsible for disseminating the
  credit policy, credit standards and credit processes; for monitoring and overseeing exceptional
  cases which are inconsistent with the credit policy; and for gathering various inputs which may be
  used for improving the credit policy.
- Credit Acceptance Function/Unit oversees the quality of credit extensions to ensure they are in
  line with the credit policy and credit underwriting standards, reviews the appropriateness of loan
  structures as well as the results of customers' credit risk ratings, promotes the development of a
  good credit culture, and maintains a systematic and reliable credit extension process.
- Portfolio Management Function/Unit is responsible for analyzing and making recommendations
  for adjustments to the portfolio structure, recommending the appropriate portfolio composition
  and the provision of reserves for losses at the portfolio level, developing and overseeing credit
  risk management tools and methodologies, constructing credit databases and overseeing related
  management standards.
- Special Asset Management Function/Unit is responsible for managing impaired loans, and for determining and executing strategies for the resolution and restructuring of troubled loans.

All the functions/units specified are responsible for monitoring, reporting and ensuring that they operate in accordance with the Bank's risk management policy. Normally a credit application is submitted to the Credit Acceptance Function/Unit to analyze and ensure that the proposals comply with the Bank's credit policies in areas such as credit underwriting standards, credit risk rating, and collateral evaluation, in order to manage credit risk. In handling impaired loans, the Bank has established a specific unit to monitor and resolve such loans. The Bank also has an independent function/unit to review credit quality and credit management processes; assess the adequacy of reserves to absorb loan losses for impaired loans; evaluate effectiveness in complying with credit policy, regulations and credit underwriting standards; and assess the appropriateness of portfolio composition, the adequacy of capital and the effectiveness in stress testing as specified by the BNM. All the functions/units involved in the procedures mentioned are responsible for reporting the operating results to the Board of Directors and the Risk Management Committee on a regular basis. In addition, the Bank imposes limits to control credit risk. The Bank's limit is determined by the sum of the total amount of credits granted, investments, and contingent liabilities undertaken with borrowers or groups of debtors. The limit specified is to limit the loss of the Bank's capital when the economic recession or other factors impact negatively on a business or a group of businesses. For risk control purposes, the Bank has specified limits in various areas such as large borrower concentrations and country concentrations. With such limits, the Bank can be certain that it will have adequate capital to ensure the continuity of its business operations even in difficult times.



#### **Managing Credit Risk Concentration**

Credit risk concentration exists in lending to single customer or group of related counterparties of borrowers, or borrowers engaged in similar activities/industry. To manage these concentrations, exposure limits are established for single borrowing groups and industry sectors.

The Bank is in compliance with BNM Guidelines on Lending to the Broad Property Sector and Lending for the Purchase of Shares and Units of Unit Trust Fund which limit Broad Property Sector exposure to not more than 20% of its total outstanding loans and advances.

#### **Classification and Impairment of Assets**

The Bank's classification of impairment of assets is in line with BNM Guidelines on Classification and Impairment Provisions for Loans/Financing:

- i. Where the principal or interest or both is past due for more than 90 days or 3 months;
- ii. In the case of revolving facilities, the facility shall be classified as impaired where the outstanding amount has remained in excess of the approved limit of more than 90 days or 3 months;
- iii. Where repayments are scheduled on intervals of 3 months or longer, as soon as a default occurs;
- iv. For rescheduled and restructured facilities, the account shall be classified as impaired in accordance with paragraph i, ii, and iii above based on the rescheduled and restructured terms;
- v. A loan is classified as impaired due to adverse credit event or detection of weaknesses (for example, breach of loan covenants, cross default, etc.) and subject to Loan Committee's decision.

The Bank maintains impairment allowances for loans that are sufficient to absorb credit losses inherent in its loan portfolio. Total loan loss reserves comprise individually assessed impairment allowances against each impaired loan and collectively assessed impairment allowances for all loans on books to cover any losses that are not yet evident. The Bank's policy for loan impairment is guided by Malaysian Financial Reporting Standard 139 (MFRS 139 Financial Instruments: Recognition and Measurement) and as mentioned above, BNM Guidelines on Classification and Impairment Provisions for Loans/Financing.

Individual impairment provisions is made on any shortfall in the discounted cash flows from the sale of collateral and other estimated cash inflows against the carrying value of the loans. The collective impairment assessment methodology is leveraging on Basel II methodology and computed based on Probability of Default (PD), Loss Given Default (LGD) and Exposure at Default (EAD) of the respective group of loans.

Special attention is paid to problem exposures, which are subject to more frequent and intensive review and reporting, in order to accelerate remedial action. The Bank provides support to customers to help them to avoid loan default wherever possible.



The following tables present the Bank's quantitative information related to credit risk:

Table 3: Geographic Distribution of Gross Credit Exposures

					RM'000
<b>Exposure Class</b>	Malaysia	Thailand	USA	Others	Total
31 December 2013					
Sovereigns/Central Banks	647,434	-	-	-	647,434
Banks, Development Financial Institutions & MDBs	58,242	4,648	4,846	6,795	74,531
Corporates	3,251,907	811	-	-	3,252,718
Regulatory Retail	-	-	-	-	-
Residential Mortgages	4,909	-	-	-	4,909
Higher Risk Assets	-	-	-	-	-
Other Assets	101,951	-	-	-	101,951
Equity Exposures	872	-	-	-	872
Defaulted Exposures	6,614	-	-	-	6,614
<b>Total Credit Exposures</b>	4,071,929	5,459	4,846	6,795	4,089,029

					RM'000
Exposure Class	Malaysia	Thailand	USA	Others	Total
31 December 2012					
Sovereigns/Central Banks	686,280	-	-	-	686,280
Banks, Development Financial Institutions & MDBs	211,797	4,501	5,819	3,874	225,991
Corporates	2,576,661	800	-	-	2,577,461
Regulatory Retail	-	-	-	-	-
Residential Mortgages	5,589	-	-	11	5,600
Higher Risk Assets	-	-	-	-	-
Other Assets	98,069	-	-	-	98,069
Equity Exposures	872	-	-	-	872
Defaulted Exposures	23,548	-	-	-	23,548
<b>Total Credit Exposures</b>	3,602,816	5,301	5,819	3,885	3,617,821

 $<sup>^{\</sup>ast}$  The Bank's country risk management based on customer's country of residence



 Table 4: Distribution of Gross Credit Exposures by Sector

												RM'000
Exposure Class	Government	Individuals	Primary Agriculture	Manufacturing	Electricity, Gas and Water Supply	Construction	Wholesale & Retails	Real Estate	Finance, Insurance & Business Services	Transport , Storage & Telecomm	Others	Total
As at 31 December 2013												
Sovereigns/Central Banks	647,434	-	-	-	-	-	-	-	-	-	-	647,434
Banks, Development Financial Institutions & MDBs	-	-	-	-	-	-	-	-	74,531	-	-	74,531
Corporates	-	16,277	329,338	1,035,249	104,073	124,431	765,537	278,109	471,592	45,636	82,476	3,252,718
Regulatory Retail	-	-	-	-	-	-	-	-	-	-	-	
Residential Mortgages	-	4,909	-	-	-	-	-	-	-	-	-	4,909
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-	
Other Assets	-	-	-	-	-	-	-	-	13,993	-	87,958	101,951
Equity Exposures	-	-	-	-	-	-	-	-	872	-	-	872
Defaulted Exposures	-	1,016	-	701	-	-	-	-	4,897	-	-	6,614
Total Credit Exposures	647,434	22,202	329,338	1,035,950	104,073	124,431	765,537	278,109	565,885	45,636	170,434	4,089,029



												RM'000
Exposure Class	Government	Individuals	Primary Agriculture	Manufacturing	Electricity, Gas and Water Supply	Construction	Wholesale & Retails	Real Estate	Finance, Insurance & Business Services	Transport , Storage & Telecomm	Others	Total
As at 31 December 2012												
Sovereigns/Central Banks	686,280	-	-	-	-	-	-	-	-	-	-	686,280
Banks, Development Financial Institutions & MDBs	-	-	-	-	-	-	-	-	225,991	-	-	225,991
Corporates	-	12,940	275,117	812,603	5,518	104,236	585,086	301,765	437,338	38,210	4,648	2,577,461
Regulatory Retail	-	-	-	-	-	-	-	-	-	-	-	
Residential Mortgages	-	5,600	-	-	-	-	-	-	-	-	-	5,600
Higher Risk Assets	-	-	-	-	-	-	-	-	-	-	-	
Other Assets	-	-	-	-	-	-	-	-	21,249	-	76,820	98,069
Equity Exposures	-	-	-	-	-	-	-	-	872	-	-	872
Defaulted Exposures	-	675	-	17,976	-	-	-	-	4,897	-	-	23,548
Total Credit Exposures	686,280	19,215	275,117	830,579	5,518	104,236	585,086	301,765	690,347	38,210	81,468	3,617,82



Table 5: Residual Contractual Maturity of Gross Credit Exposures

				RM'000
Exposure Class	One year or less	One to five years	More than five years	Total
31 December 2013				
Sovereigns/Central Banks	416,647	181,099	49,688	647,434
Banks, Development Financial Institutions & MDBs	74,521	10	-	74,531
Corporates	2,479,631	392,145	380,942	3,252,718
Regulatory Retail	-	-	-	-
Residential Mortgages	3,377	35	1,497	4,909
Higher Risk Assets	-	-	-	-
Other Assets	13,993	-	87,958	101,951
Equity Exposures	872	-	-	872
Defaulted Exposures	6,614	-	-	6,614
<b>Total Credit Exposures</b>	2,995,655	573,289	520,085	4,089,029

				RM'000
Exposure Class	One year or less	One to five years	More than five years	Total
31 December 2012				
Sovereigns/Central Banks	410,692	10,232	265,356	686,280
Banks, Development Financial Institutions & MDBs	225,981	10	-	225,991
Corporates	1,874,378	340,410	362,673	2,577,461
Regulatory Retail	-	-	-	-
Residential Mortgages	4,193	71	1,336	5,600
Higher Risk Assets	-	-	-	-
Other Assets	21,249	-	76,820	98,069
Equity Exposures	872	-	-	872
Defaulted Exposures	23,548	-	-	23,548
<b>Total Credit Exposures</b>	2,560,913	350,723	706,185	3,617,821



Table 6: Impaired Loans, Collective Impairment Allowance, Individual Impairment Allowance and Bad Debt Written off Classified by Economic Purpose.

				RM'000
		31 Decemb	per 2013	
Economic Purpose	Impaired Loans	Collective Impairment	Individual Impairment	Bad debt Written off
- Purchase of Securities	-	-	-	-
- Purchase of Transport Vehicles	-	10	-	-
- Purchase of Residential Properties	1,822	163	812	-
- Purchase of Non-Residential Properties	-	2,436	-	-
- Purchased of Fixed Assets Othe Than Land and Building	r -	703	-	-
- Personal Use	-	45	-	-
- Construction	-	3,269	-	-
- Mergers and Acquisition	-	1,915	-	-
- Working Capital	23,206	51,305	16,308	-
- Others	2,457	3,436	3,762	-
Total	27,485	63,282	20,882	



				RM'000
		31 December	er 2012	
Economic Purpose	Impaired Loans	Collective Impairment	Individual Impairment	Bad debt written off
- Purchase of Securities	-	41	-	-
- Purchase of Transport Vehicles	-	7	-	-
- Purchase of Residential Properties	1,778	159	1,099	-
- Purchase of Non-Residential Properties	-	1,951	-	-
- Purchased of Fixed Assets Other Than Land and Building	-	341	-	-
- Personal Use	-	136	-	-
- Construction	-	3,071	-	-
- Mergers and Acquisition	-	1,991	-	-
- Working Capital	41,460	37,164	17,287	22,166
- Others	2,457	1,297	3,761	-
Total	45,695	46,158	22,147	22,166



Table 7: Reconciliation of Changes in the Collective and Individual Impairment Allowance

			RM'000
Item	Collective Impairment	Individual Impairment	Total
Balance as at 1 January 2013	46,158	22,147	68,305
Impairment during the period	-	1,298	1,298
Recovered and written back	17,124	(2,536)	14,588
Written off	-	(27)	(27)
Balance as at 31 December 2013	63,282	20,882	84,164

All impaired loans, collective impairment allowance, individual impairment allowance and bad debt written off of the Bank are attributable to customers in Malaysia.

## 4.1.2 Credit Rating

Where available, the Bank uses external ratings issued by recognized external credit assessment institutions (ECAIs) such as Standard & Poor, Moody's, Fitch, RAM and MARC to determine the risk weights of its credit exposure as per the Standardised Approach.



Table 8: Disclosure on Credit Risk: Disclosure on Risk Weights under Standardised Approach

		E	ynosures after N	etting and Credit Ri	sk Mitigation			Total Exposures	RM'000
Risk Weights	Sovereign / Central Bank	Banks, MDBs and FDIs	Corporates	Regulatory Retail	Residential  Mortgages	Other Assets	Equity	after Netting & Credit Risk Mitigation	Total Risk Weighted Assets
As at 31									
December 2013									
0%	647,434	-	-	-	-	5,925	-	653,359	-
20%	-	64,419	212,333	-	-	-	-	276,752	55,350
35%	-	-	-	-	4,422	-	-	4,422	1,548
50%	-	10,112	1,512	-	353	-	-	11,977	5,989
75%	-	-	-	-	-	-	-	-	-
100%	-	-	2,986,160	-	1,147	96,026	872	3,084,205	3,084,205
150%	-	-	4,900	-	-	-	-	4,900	7,350
Average Risk Weight								4,035,615	3,154,442
Deduction from Capital Base	-	-	-	-	-	-	-	-	



		E	xposures after No	etting and Credit Ri	sk Mitigation			RM'000 Total Exposures			
Risk Weights	Sovereign / Central Bank	Banks, MDBs and FDIs	Corporates	Regulatory Retail	Residential Mortgages	Other Assets	Equity	after Netting & Credit Risk Mitigation	Total Risk Weighted Assets		
As at 31											
December 2012											
0%	686,280	-	-	-	-	4,264	-	690,544	-		
20%	-	218,515	111,712	-	-	-	664	330,891	66,178		
35%	-	-	-	-	4,364	-	-	4,364	1,527		
50%	-	7,476	2,122	-	1,320	-	-	10,918	5,459		
75%	-	-	-	-	-	-	-	-	-		
100%	-	-	2,410,814	-	592	93,805	208	2,505,419	2,505,419		
150%	-	-	21,551	-	-	-	-	21,551	32,327		
Average Risk Weight								3,563,687	2,610,910		
Deduction from Capital Base	-	-	-	-	-	-	-	-			



Table 9: Disclosure on Rated and Unrated Exposures according to Ratings by ECAIs

## Position as at **31 December 2013**

			Ratings of Corpo	orate by Approved ECA	AIs	
	Moodys	Aaa to Aa3	A1 to A3	Baa1to Ba3	B1 to C	Unrated
Exposure Class	S&P	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	RAM	AAA to AA3	A to A3	BBB1 to BB3	B to D	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
On and Off Balance Sheet Exposures						
Credit Exposure (using Corporate Risk Weights)						
Corporate		212,333	-	811	-	3,045,175
Equity		123	-	-	-	749
Total		212,456	-	811	-	3,045,924

	Ratings of Sovereigns and Central Banks by Approved ECAIs									
Exposure Class	Moodys	Aaa to Aa3	A1 to A3	Baa1to Baa3	Ba1 to B3	Caa1 to C	Unrated			
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated			
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated			
On and Off Balance Sheet Exposures										
Sovereigns / Central Banks		-	647,434	-	-	-	-			
Total		-	647,434	-	-	-	-			

		Ratings of Banking Institutions by Approved ECAIs									
	Moodys	Aaa to Aa3	A1 to A3	Baa1to Baa3	Ba1 to B3	Caa1 to C	Unrated				
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated				
Exposure Class	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated				
	RAM	AAA to	A1 to A3	BBB+ to BBB-	BB1 to B3	C1 to D	Unrated				
		AA3									
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	C+ to D	Unrated				
On and Off Balance Sheet Exposures											
Banks, MDBs and FDIs		8,016	54,840	6,761	-	-	4,913				
Total		8,016	54,840	6,761	-	-	4,913				



## Position as at 31 December 2012

			Ratings of Corpo	rate by Approved ECA	AIs	
	Moodys	Aaa to Aa3	A1 to A3	Baa1to Ba3	B1 to C	Unrated
Exposure Class	S&P	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
	RAM	AAA to AA3	A to A3	BBB1 to BB3	B to D	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated
On and Off Balance Sheet Exposures						
Credit Exposure (using Corporate Risk Weights)						
Corporate		111,712	-	800	-	2,487,822
Equity		123	-	-	-	749
Total		111,835	-	800	-	2,488,571

	Ratings of Sovereigns and Central Banks by Approved ECAIs								
	Moodys	Aaa to Aa3	A1 to A3	Baa1to Baa3	Ba1 to B3	Caa1 to C	Unrated		
Exposure Class	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated		
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated		
On and Off Balance Sheet Exposures									
Sovereigns / Central Banks		-	686,280	-	-	-	-		
Total		-	686,280	-	-	-	-		

			Ratings of Ba	anking Institutions by A	Approved ECAIs		
	Moodys	Aaa to Aa3	A1 to A3	Baa1to Baa3	Ba1 to B3	Caa1 to C	Unrated
	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
Exposure Class	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	RAM	AAA to	A1 to A3	BBB+ to BBB-	BB1 to B3	C1 to D	Unrated
		AA3					
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	C+ to D	Unrated
On and Off Balance Sheet Exposures							
Banks, MDBs and FDIs		187,837	31,793	6,361	-	-	-
Total		187,837	31,793	6,361	-	-	-



#### 4.1.3 Credit Risk Mitigation (Disclosures under the Comprehensive Approach)

The Bank's policy is to mitigate credit risk which may arise when borrowers are unable or unwilling to repay loans. Prior to granting credits, the Bank shall request collateral to mitigate against potential losses.

The main types of collateral obtained by the Bank to mitigate against potential losses include:

- a) for residential mortgages charges over residential properties
- b) for corporate loans charges over business assets such as premises, inventories, trade receivables or deposits.
- c) for share margin financing pledges over securities from listed exchange
- d) for other loans charges over business assets such as premises, inventories, trade receivables or deposits.

The Bank also accepts guarantees from individuals and corporate customers to mitigate losses, subject to internal guidelines on eligibility.

Accordingly, policies and procedures are in place to govern the protection of the Bank's position from the onset of a customer relationship, for instance in requiring standard terms and conditions or specifically agreed upon documentation to ensure legal enforceability of the Credit Risk Mitigation. In addition, the Bank has set up units to verify the correctness and completeness of collateral before drawdown as well as to monitor that the conditions of the agreement are strictly complied with. Specific unit has to ensure that all documentation used in collateralized transactions must be binding on all parties and legally enforceable in all relevant jurisdictions.

In order to protect the Bank against depreciation or devaluation of collateral value, processes and procedures on the periodic valuation reviews and updates on collateral is in place to ensure this. The value of pledged property is updated from time to time during the review of borrower's credit facilities to reflect the recent market value. The market value of pledged shares is monitored on daily basis and more frequent if there is a significant movement/volatility in the share price.

As for financial collaterals such as cash, deposits, and equity securities, the Bank currently adopts the Comprehensive Approach for credit risk mitigation specified by the BNM and the Bank does not practice on and off balance sheet netting.



Table 10: Disclosure on Credit Risk Mitigation under Standardised Approach

				RM'000
Exposure Class	Exposures before CRM	Exposures Covered by Guarantees/ Credit Derivatives	Exposure Covered by Eligible Financial Collateral	Exposure Covered by Other Eligible Collateral
31 December 2013				
Credit Risk				
On-Balance Sheet Exposures				
- Sovereigns/Central Banks	647,434			
- Banks, Development Financial Institutions & MDBs	70,192			
- Corporates	2,757,670	803	3 50,148	-
- Regulatory Retail	-			-
- Residential Mortgages	4,834			-
- Higher Risk Assets	-			-
- Other Assets	101,951			
- Equity Exposures	872			
- Defaulted Exposures	6,614			- 
Total for On-Balance Sheet Exposures	3,589,567	803	3 50,148	-
Off-Balance Sheet Exposures				
- OTC Derivatives	6,801			-
- Credit Derivatives	-			
- Off-Balance Sheet Exposures other than OTC or Credit Derivatives	492,661	8	3,266	-
- Defaulted Exposures	-			-
Total for Off-Balance Sheet Exposures	499,462	8	3,266	-
Total for On & Off-Balance Sheet Exposures	4,089,029	811	53,414	-



				RM'000
Exposure Class	Exposures before CRM	Exposures Covered by Guarantees/ Credit Derivatives	Exposure Covered by Eligible Financial Collateral	Exposure Covered by Other Eligible Collateral
31 December 2012				
Credit Risk				
On-Balance Sheet Exposures				
- Sovereigns/Central Banks	686,280			-
- Banks, Development Financial Institutions & MDBs	223,940			-
- Corporates	2,187,015	800	) 49,773	-
- Regulatory Retail	-			-
- Residential Mortgages	5,537			-
- Higher Risk Assets	-			-
- Other Assets	98,069			-
- Equity Exposures	872			-
- Defaulted Exposures	23,548			-
Total for On-Balance Sheet Exposures	3,225,261	800	49,773	-
Off-Balance Sheet Exposures				
- OTC Derivatives	3,227			-
- Credit Derivatives	-			-
<ul> <li>Off-Balance Sheet Exposures other than OTC or Credit Derivatives</li> </ul>	389,333		- 4,361	-
- Defaulted Exposures	-			<u> </u>
Total for Off-Balance Sheet Exposures	392,560		- 4,361	-
Total for On & Off-Balance Sheet Exposures	3,617,821	800	54,134	. <u>-</u>



## 4.1.4 Off-Balance Sheet Exposures and Counterparty Credit Risk (CCR)

The Bank has put in place credit limits for counterparty in relation to derivative transactions entered into.

However, the Bank does not impose collateral from counterparty and establish credit reserve for off-balance sheet transactions.

Table 11: Disclosure on Off-Balance Sheet and Counterparty Credit Risk

				RM'000
Description	Principal Amount	Positive Fair Value of Derivative Contracts	Credit Equivalent	Risk Weighted Assets
31 December 2013				
Direct credit substitutes	24,112		24,112	22,571
Transaction-related contingent items	155,175		77,588	76,173
Short-term self-liquidating trade-related contingencies	30,001		6,000	5,996
Forward foreign exchange				
- less than one year	375,278	2,134	6,801	3,962
Interest/Profit Rate Contracts				
- less than one year	-	-	-	-
- One to five years	-	-	-	-
Other commitments, such as formal standby facilities and credit lines, with original				
- maturity more than one year	94,883		47,441	47,441
- maturity less than one year	1,687,599		337,520	336,818
Any commitment that are unconditionally cancelled at any time without prior notice	24,083		-	-
Total	2,391,131	2,134	499,462	492,961



				RM'000
Description	Principal  Amount	Positive Fair Value of Derivative Contracts	Credit Equivalent	Risk Weighted Assets
31 December 2012				
Direct credit substitutes	16,009		16,009	15,303
Transaction-related contingent items	118,099		59,049	56,825
Short-term self-liquidating trade-related contingencies	41,138		8,228	8,228
Forward foreign exchange				
- less than one year	275,537	465	3,227	2,149
Interest/Profit Rate Contracts				
- less than one year	-	-	-	-
- One to five years	-	-	-	-
Other commitments, such as formal standby facilities and credit lines, with original				
- maturity more than one year	105,860		52,930	52,929
- maturity less than one year	1,265,584		253,117	251,331
Any commitment that are unconditionally cancelled at any time without prior notice	22,552		-	-
Total	1,844,779	465	392,560	386,765

## 4.1.5 Securitisation Disclosures under Standardised Approach

Currently, the Bank does not have any securitisation transaction.



#### 4.2 Market Risk

Market risk is the risk of losses in on- and off-balance sheet positions arising from movements in market prices such as interest rates, foreign exchange, equity prices, and commodity prices. The Bank does not take positions in equity and commodities.

#### 4.2.1 Market Risk Management

The Bank aims to manage market risk to be in line with the overall risk management policy of the Bank. In general, the Bank's policy is to manage assets and liabilities denominated in both Ringgit Malaysia and foreign currencies through the use of risk measurement and limits to optimize interest rate risk and foreign exchange risk. If the risk increases significantly, the Bank may use derivative instruments such as foreign exchange forward, foreign exchange swap or reduce the mismatches of assets and liabilities besides restructuring its assets and liabilities profile, to mitigate the risk. Currently, the Bank does not take any hedging activities. The Asset and Liability Management Committee (ALCO), Treasury Department and Market Risk Unit are responsible for managing and monitoring the risk, as well as proposing the enhancement of the risk management policy and/or the risk measurement and limits appropriate for the prevailing market conditions.

ALCO is responsible for establishing guidelines for the management of assets and liabilities as well as monitoring and managing interest rate risk and liquidity risk to be at an acceptable level with minimal fluctuations and in compliance with the policies set by the Risk Management Committee and the Board of Directors. ALCO operates with support mainly from the Market Risk Unit, which is responsible for identifying, assessing, monitoring, reporting and controlling the Bank's market risk.

Treasury Department manages and controls day-to-day trading of foreign currencies and manages the Bank's liquidity portfolio in line with the Bank's policy. Treasury Department's activities are monitored by the Market Risk Unit to ensure that the risks taken are in line with the relevant monitoring references. The Market Risk Unit will report to ALCO which in turn reviews the appropriateness of risk exposures and the monitoring references on a regular basis.



#### 4.2.2 Traded Market Risk

The Bank's traded market risk mainly comprises interest rate risk and foreign exchange risk.

#### Risk Assessment and Monitoring for Traded Market Risk

The Bank uses a set of tools/measurements to assess market risk exposures in the trading book, including:

1. Present Value of a Basis Point (PV01)

The Present Value of a Basis Point (PV01) measures the change in value of interest rate sensitive exposures resulting from one basis point increase in interest rate.

#### 2. Marked-to-Market (MTM)

Apart from the PV01 measurement, the Bank also conduct daily portfolio marked-to-market profit and loss, and monitor the portfolio size with approved limits to assess market risk exposures in the trading book.

#### Risk Control for Traded Market Risk

Traded market risk is controlled primarily through a series of limits, which are regularly reviewed and updated by ALCO, such as PV01 Limit, Cut-Loss Limits and Portfolio Limits.

The Board of Directors approves limits at least once a year or as appropriate.

#### **Capital Treatment for Traded Market Risk**

The Bank currently adopts the SA approach for the calculation of regulatory market risk capital and internally uses PV01 method to measure, monitor and control traded market risks, as mentioned in the risk assessment and monitoring.



#### 4.2.3 Equity Exposure in the Banking Book

The Bank does not take proprietary position in equity. The equity positions that the Bank has are related to equity holdings held in organizations which are set up for specific socio-economic reasons (e.g. Cagamas) and received as a result of loan restructuring or loan conversion. These non-listed equity securities are fair valued using the discounted cash flow approach or the net asset value approach, as appropriate.

Table 12: Equity Exposures in the Banking Book

		RM'000
Equity exposures	31 December 2013	31 December 2012
Equity exposures		
Equity securities - unquoted		
- Cost value *	872	872
- Market value	-	-
Realised gains (losses) on sales of equity securities for the	-	-
period/ year		
Unrealized gains (losses) on revaluation from available-for-	-	-
sale equity securities		
Minimum capital for equity exposures under SA	70	70
approach		

<sup>\*</sup> Net of the impairment charges for the investment in equity securities, if any

#### 4.2.4 Interest Rate Risk in the Banking Book (IRRBB)

Interest rate risk in the banking business normally arises when the repricing and/or maturity schedule of assets, liabilities, and off-balance sheet positions are not matched, and negatively affects the Bank's net interest income (NII) and/or economic value of equity (EVE).

Sources of Interest Rate Risk can be classified as follows:

- Re-pricing Risk arises from timing differences in the maturity (for fixed rate) and re-pricing period (for floating rate) of the Bank's assets, liabilities, and off-balance sheet positions. Re-pricing Risk is the primary and most material form of interest rate risk.
- Yield Curve Risk arises from changes in the shape and slope of the yield curves. In other words, it
  arises from the unparallel shift of the yield curves, including yield curve twist.
- Basis Risk arises from imperfect correlation of the reference interest rates applicable to the Bank's assets, liabilities and off-balance sheet positions.
- Embedded Option Risk arises from changes in interest rate, causing uncertainty of cash flows due to
  the options embedded in assets, liabilities and off-balance sheet positions, such as non-maturity
  deposits and prepayment of loans without penalty.



#### Risk Assessment and Monitoring for IRRBB

The Bank measures interest rate risk in the banking book by assessing the potential impact of interest rate change on NII. The NII impact is used to determine alternative balance sheet strategies that the Bank may undertake to achieve its business return targets. The Bank also assesses the potential impact on EVE which reflects the change in present value of its asset, liabilities and off-balance sheet positions when interest rates change.

The Bank employs static analysis tools to assess interest rate risk in banking book, including:

#### 1. Re-pricing Gap Analysis and Sensitivity Analysis

Re-pricing Gap Analysis is a method widely used to assess the interest rate risk of current balance sheet positions. It captures re-pricing risk which is a primary form of interest rate risk, but does not capture yield curve risk, basis risk and embedded option risk.

The Bank uses re-pricing gap analysis to assess NII impact in the year ahead assuming assets, liabilities and off-balance sheet positions are static and interest rates change immediately across the curves. The re-pricing of loan payments is based on the contractual payment date. Non-maturity deposits such as savings and demand deposits are re-priced at the earliest possible re-pricing date. Re-pricing gap analysis is also used in conjunction with duration-based weights to estimate the potential impact of interest rate change on EVE.

The Bank assesses and monitors interest rate risk in its banking book through NII impact and EVE impact on a monthly basis.

#### 2. Stress Testing

The Bank performs stress testing for interest rate risk in the banking book on a half yearly basis using static NII and EVE simulation, which takes into account only the current position, to reflect the potential impact to NII and EVE under various stress scenarios. The results of stress testing are analyzed and used by ALCO to improve the Bank's asset and liability management in order to achieve the business return target and review the change in present value of its assets, liabilities and off-balance sheet positions under the acceptable level of risk.

As at 31 December 2013 and 31 December 2012, the impact of interest rate change to NII and EVE using re-pricing gap analysis is as follows:

Table 13: Interest Rate Risk Impact if the yield curves parallel move by 100 bps

RM'000

Interest Rate Risk Impact	31 December 2013	31 December 2012
Net Interest Income (NII)	+/-3,742	+/-4,103
Economic Value of Equity (EVE)	+/-10,890	+/-20,708



#### Risk Control for IRRBB

The Bank establishes a series of gapping limits by re-pricing maturity tenors for each currency to control interest rate risk. These limits are proposed by Treasury Department to ALCO for approval annually or as appropriate.

Treasury Department is responsible to manage these risks to be within the risk tolerance limit, based on Assets and Liabilities Management (ALM) policy and guidelines.

#### 4.3 Operational Risk

Operational Risk is the risk of loss from failed or inadequate internal processes, people and systems, or from external events. This includes legal risks, but does not include strategic risks and reputational risks.

The Bank understands that good operational risk management is vital to sustainable business success, particularly in the current environment of uncertainty, both domestic and international. The Bank therefore places great importance on effective operational risk management with sufficient coverage of all aspects of operations, and is well-prepared to deal promptly with any unpredictable event.

#### **Operational Risk Management**

The Bank has imposed the operational risk management policy which determines the operational risk management framework consisting of risk identification, risk assessment by considering both the likelihood and the impact of such risk and the efficiency of existing risk control, risk monitoring and reporting, and risk mitigation.

The Bank's operational risk management includes defining, assessing, monitoring, mitigating and controlling risk. Every unit in the Bank is directly responsible for managing its operational risk and for establishing measures to mitigate and control risk to the designated level by allocating appropriate resources and establishing an organizational culture for managing operational risk.

The Bank has a dedicated unit for operational risk management under its Risk Management Department which has taken steps to enhance its operational risk management system to be in line with international standards. The enhancements include monitoring and supporting every unit in implementing the operational risk management framework at the unit level, managing operational risk at the organization level, reviewing operational risk management in product and service development, calculating the capital required for operational risk in line with the Basel II framework, and maintaining and analyzing data of the operational risk loss data system.



#### **Operational Risk Assessment and Monitoring**

A key principle underlying the Bank's operational risk management is to educate staff throughout the Bank by providing them with a consistent understanding of operational risk, so that they are able to accurately and completely identify the operational risks, assess the significance of each potential risk, analyze details to find appropriate solutions to mitigate risks, and implement the selected solutions to minimize risks. This is followed by the systematic monitoring of progress, the measurement of potential risk, as well as regular reviews of the entire process.

In monitoring operational risk, the Bank will collect the operational risk loss data and a reporting procedure regarding operational risk level monitoring and operational risk management.

#### **Operational Risk Control**

An important mechanism in controlling, preventing, and mitigating operational risk is the Bank's cautious internal control which includes participation of its management, operational control in each business unit, operational control in compliance with regulations, operation in accordance with anti-money laundering measures, availability of approval process as well as the indication of operating limits appropriate to business size, business type and level of staff, verification and reconciliation, duty segregation, and reliability and security maintenance of the information technological system.

The Bank has implemented business continuity management to help minimize the impact of operational risk loss events from external factors. The Bank has adopted the business continuity management policy which was approved by the Board of Directors and has developed the business continuity plan which has been tested on a regular basis.

#### The Calculation of Value Equivalent to Operational Risk-weighted Asset

The Bank currently uses Basic Indicator Approach (BIA) to calculate its value equivalent to operational risk-weighted asset. The Bank must hold capital for operational risk equal to the average over the previous three years of a fixed percentage (denoted alpha) of positive annual gross income as prescribed by the BNM.